

# Status Report on Hearing Aid Compatible Wireless Devices

(as of May 8, 2006)

## Section 1. Company Information

<i>a. Company Name:</i> Iowa Wireless Services, LLC dba i wireless		<i>b. Contact Name:</i> Sandra Adams
<i>c. Address:</i> 4135 NW Urbandale Dr.		
<i>d. City:</i> Urbandale	<i>e. State:</i> IA	<i>f. Zip Code:</i> 50322
<i>g. Phone:</i> 515-258-7000	<i>h. Fax:</i> 515-258-7300	<i>i. Email:</i> sandra.adams@iwireless.com

## Section 2. Compliant Phone Model Information

<i>a. Compliant Phone Models:</i>					
Model	Band(s)	Air Interface(s)	ANSI C63.19 Rating	FCC ID	Grant Type
Motorola V220	850/1900	GSM	M3	IHDT56ER2	
Motorola V3	850/1900	GSM	M3	IHDT56EU3	
<i>b. Total Number of Compliant Models:</i> 2					
<i>c. Total Number of Models (US):</i> 13					

## Section 3. Product Labeling Information



Figure 1 Exterior packaging label

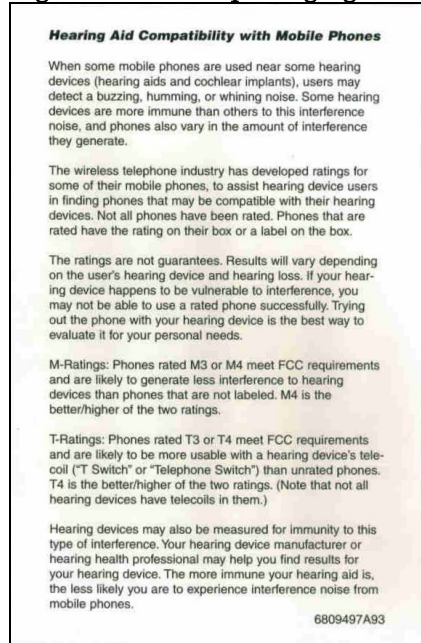


Figure 2 Educational packaging insert

We are receiving HAC-certified handsets from **Motorola's** US distributor, Brightstar Corp., with the required labels and educational packaging inserts (see photos).

## Section 4. Consumer Outreach Efforts

Information on hearing aid compatibility is posted on our company website at <http://www.iwireless.com/hac.asp>. **i wireless** has provided information to our call center and sales channels. The following verbiage is included in our consumer-oriented brochures:

Ask your **i wireless** representative about hearing aid compatible phones and accessories.

## Section 5. Retail Availability of Compliant Models

The Motorola V220 and Motorola RAZR V3 are available for purchase from all 190 **i wireless** sales locations, our website and our telephone sales call center. If a handset is out of stock at a sales location, a replacement can usually be acquired in no more than two business days. A handset ordered from our website or call center before noon will usually be delivered to the customer the next business day.

## Section 6. Efforts to Incorporate Hearing Aid Compatibility into New Models

When **i wireless** considers new handset models to carry, one of the criteria we use in determining whether or not we want

to carry the product is its level of compatibility with hearing aids. We continue to be limited by what manufacturers make available to us to purchase.

#### **Section 7. Activities Related to ANSI C63.19 or Other Standards**

We carry handsets from **Sony Ericsson, Motorola, Nokia, Samsung** and **Firefly**. Four of these five handset manufacturers participate in the ATIS Incubator Solutions Program 4 – Hearing Aid Compatibility. They have been active in addressing and revising standards related to hearing aid compatibility (HAC).

#### **Section 8. Efforts to Test Interoperability With Hearing Aids**

As a smaller wireless carrier, we do not have the resources to test every handset with every hearing aid on the market. We have to rely on the manufacturers and third-party testing organizations to test interoperability.

#### **Section 9. Information Regarding Differences in Handset Offerings Among Regions in Service Areas** *(Service Providers Only)*

All handsets are available at all i wireless points of distribution. There is no difference in handset offerings among regions in our service area.